



CUSTOM SCOPE DEVELOPMENT PREPARED BY





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PURPOSE OF EVALUATION

As Parker Landscaping Supply continues to grow their business, they need a more robust method of recording, tracking and managing their invoicing process. Their current system does not work to their exact needs and is not web-based. Upon evaluating other software packages, Parker has decided a custom software solution will be the best fit for their organization. They will need a system to better manage this process which collects all parts of the process under one web app, and is as efficient as possible when addressing the numerous details and updates that occur throughout each project.

This evaluation is the result of multiple meetings between management and key stakeholders of Parker Landscaping Supply and Jace Steenbarger of Dorian Solutions. The evaluation lays out the needs that Parker Landscaping Supply has for this new system and defines what the technical solution may look like.

ABOUT DORIAN SOLUTIONS

Dorian Solutions is a software development firm located in Crystal Lake, IL.

Our mission is to empower you to create your technology vision by allowing us to become part of your strategic and operational team. Our team takes pride in each and every partnership we form and create raving fans out of every client. We put ourselves in your shoes and treat your brand as our own. We will bring the same critical eye to the numbers and, together, remain accountable. In doing so, you will see a growth and improvement across your organization.



Our expertise with web and mobile development along with the software development process allows us to rapidly provide value to our clients while acting on their behalf or within their current team structure. This expertise includes leadership and strategic, executive level roles as well as development roles to take care of the construction of your project. Beyond that, we love what we do. The success of our clients is what motivates us to over deliver and work hard to meet our mutual goals.





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GOALS OF SOLUTION

While there are a lot of moving parts and requirements for the system, the main goals of the system can be broken down into the following points. These points should be the guiding factors during the architecture and development process while prioritizing and implementing development items.

Bring Multiple Elements Under One Solution

Currently Parker Landscaping Supply is using multiple software, spreadsheet and filing resources in their invoicing process. This solution will bring these separate elements together under one custom software solution that can be accessed by multiple users. This will eliminate the need to manage multiple files and versions that can lead to errors. This solution also offers the ability to associate several of these entities for a clearer overview of the invoicing and payment process which was not available previously.

Maximize Efficiency and Accuracy of Data

The solution is designed to maximize efficiency by reducing the number of times the same data needs to be entered. We will accomplish this through a combination of intelligent and intuitive interface design, and by cross-referencing data in multiple areas. This will allow the user to enter data once in a centralized interface and have that data automatically distributed to other appropriate locations within the system. This will result in less time spent on data entry for greater efficiency and a reduced chance of error due to multiple data entry points.

This will also increase the accuracy of data and tracking as it pertains to the overall contract values for a project. With fewer data entry points and cross-referencing, the values within a project can be more accurately shown with the additional benefit of tracking and reporting.

Accurately Managing Project Changes

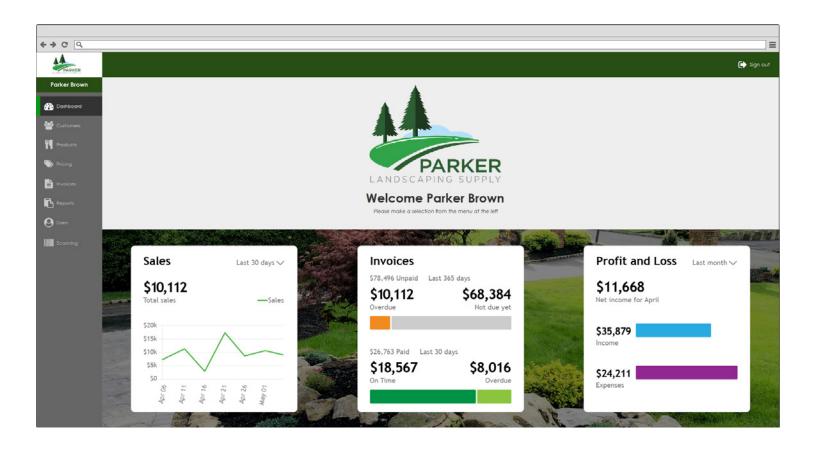
At its core, the solution will center around a Customer's Account and accompanying Invoices. We acknowledge that a project will undergo several changes over its life. Associating other aspects of the project back to these main scope items will allow the user to more easily apply and monitor changes to the project.

Including Billing and Payment options into the software will further increase the accuracy and visibility. Associating payment activity with associated invoices and customer accounts will help ensure the user can easily see the results and more quickly identify any issues or inaccuracies. It will also assist in tracking the status of a customer's account while helping to ensure correct accounting for both the customer and Parker subcontractors.



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DASHBOARD

Standard dashboard welcome page with a static image and logo. This is the first page the user sees when logging in.

System should recognize the logged in user and with their name in the main screen as well as above the left navigation. Clicking on a navigation option will take the user to the first screen of that section. This screen provides the option for customized widgets.



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| | | Create New Select All Deselect All etails for that customer. | Print Pick List | Delete | Q Search | |
|-----------|-----------|--|--|----------------|------------|--------------|
| Show 15 💌 | entries | | Filter 9/16/2020 | Show A | | Previous 1 2 |
| Select | Invoice # | Customer | JUNE 2021 | Total | Created on | Deliver |
| | 11854 | Phoenix Lawnscapes | 30 31 1 2 3 | 4 5 \$345.82 | 8-12-20 | 8-15-20 |
| | 11855 | Barone Lawn Services | 6 7 8 9 10 13 14 15 16 17 20 21 22 23 24 | 18 19 \$248.82 | 8-13-20 | 8-16-20 |
| 0 | 11856 | Halpin Stonescapes | 27 28 29 30 | \$322.54 | 8-14-20 | 8-21-20 |
| | 11854 | Halpin Stonescopes | Open | \$345.82 | 8-12-20 | 8-21-20 |
| | 11854 | Halpin Stonescapes | Open | \$345.82 | 8-12-20 | 8-21-20 |
| | 11854 | Phoenix Lawnscapes | Loaded | \$345.82 | 8-12-20 | 8-24-20 |
| | 11854 | Phoenix Lawnscapes | Open | \$345.82 | 8-12-20 | 8-24-20 |
| | 11854 | Barone Lawn Services | Loaded | \$345.82 | 8-12-20 | 8-24-20 |
| | 11854 | Barone Lawn Services | Open | \$345.82 | 8-12-20 | 8-24-20 |
| | 11854 | Barone Lawn Services | Open | \$345.82 | 8-12-20 | 8-24-20 |
| | 11854 | Phoenix Lawnscapes | Loaded | \$345.82 | 8-12-20 | 8-25-20 |
| | 11854 | Phoenix Lawnscapes | Loaded | \$345.82 | 8-12-20 | 8-25-20 |
| | 11854 | Phoenix Lawnscapes | Open | \$345.82 | 8-12-20 | 8-25-20 |
| | 11854 | Barone Lawn Services | Open | \$345.82 | 8-12-20 | 8-25-20 |
| | 11854 | Barone Lawn Services | Open | \$345.82 | 8-12-20 | 8-26-20 |

PENDING INVOICES - LIST

An overview of the invoices in the system with the ability to view, manage, create and delete invoices. This is the first screen in the Invoices section. Any time the Invoices button is clicked, the user will return to this page.

Values displayed are pulled from the Details screen of each record. Clicking anywhere on a record (other than the select box) will take the user to the Details page for that record.

Columns are sortable ascending and descending. User may enter search data to filter this list to view only records with matching data. User controls are provided to select the number of entries viewed per screen as well as page navigation when multiple pages of results exist.



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| < → C Q | | | |] = |
|--------------|--|--|---|--|
| DARKER | | | | 🕞 sign out |
| Parker Brown | Invoice Details << Back to Invoice List Invoice 11854 Parker Landscaping 1290 E Higgins 8d, schoumburg, Illinois 60173 P1: schortsoliou 92: schoumburg, Illinois 60173 P1: schortsoliou 9 | Delife invoice Status: Delivered Delivered Delivered on 8-15-2020 Upload / View Scan Account Belance: \$251.87 since 4-22-20 | Add Items to Invoice Enter the quantity next to the item you want to add. Th into the search box to display only items in the product o | en hit the 'Enter' key to add it to the invoice. Enter text atolog with that text in its name. |
| Invoices | Bob Schranz 847-998-0102 bschranz@wildfre.com Add Charge Save Invoice | Account Status: Overdue Deliver on 8-15-20 | Favorite Items Item Oty Earthen Bounty Mulch - Red Earthen Bounty Mulch - Revon | Product Catalog (Georch Item |
| 🕑 Users | You have unavered sharper | Tax 💌 | Lonten Bourty Mulch - Irown | Earthen Bounty Mulch - Red |
| | Coste Weeds & Gone - Case (12) | 40.8 Lbs \$ 1.22 //b \$146.96 | Nature's Gift - Tulips Nature's Gift - Dafadils Nature's Gift - Roses | Earthen Bounty Enriched Mulch Weeds R Gone - Case (12) Nature's Gift - Tulips Nature's Gift - Dafadils |
| | Case Weights (Ibs.) 7400 7400 7400 Processing Notes | | Nature's Gitt - Variety pock | Nature's Gift - Roses |
| | I2 Pcs 18" Hedging Bush 12 Pcs Nature's Gills - Tullps | 40 Lbs \$ 1.49 /Ib \$101.40 24 Lbs \$1.25 / Ib \$305.00 | 24" Hedging Bush Landscaping States - Small Landscaping States - Medium | 18" Hedging Bush 24" Hedging Bush Landscaping Stones - Small |
| | 32 Lbs Nature's Gill - Dalodils 3 Cose Fertilizer Pellets | 32 Lbs \$6.25 / lb \$200.00 | | Landscaping Stones - Medium Earthen Bounty Mulch - Red Earthen Bounty Mulch - Brown |
| | 32 Lbs Earthen Bounty Enriched Mulch | 332 Lbs \$6.25 / lb \$200.00 | | Earthen Bounty Mulch - Tan |
| | | Sublotai \$1381.60 Tax (11%) \$151.98 Grand Totai \$1533.58 | | |

INVOICE - DETAILS

A page so the admin user can view and edit the details for a specific invoice. This screen displays when an invoice record is clicked on in the Invoice List screen.

This screen will display multiple subsections of the invoice. A list of the full catalog of products as well as a favorites list will display to the right side. If a user has made changes that have not yet been saved, display a notification in red text as shown. If the user tries to leave an invoice which has unsaved changes, a confirmation popup will display asking if the user wants to 'Save' or 'Discard' the changes.

The current Account Balance is automatically populated by the system and is the sum of all outstanding balances. The Account status displays either 'Current' or 'Overdue' as determined in the Customer's Account Details screen. The 'Save Invoice' button will save all unsaved changes.

Additional custom charges can be added as seperate line items by clicking the 'Add Charge' button.

Clicking on a line in the invoice will focus the line and display input fields to receive data. A non-focused line hides the field and only displays entered data as text.

The 'Subtotal' value will be automatically calculated by the system as the sum of the values listed in the table above. Tax may be added using the dropdown at the upper right and will then display the amount of tax and a Grand Total at the bottom.



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| Customer Details | | | | | | |
|--|---------------------|-----|---------------|-----------------------------------|-----------------------------------|---|
| | | | | | | |
| Parker Landscaping | | | | Create Invoice | Update Customer Export Price List | |
| Account Balance: \$251.89 Account Status: Current | | | | | You have unsaved changes | |
| Account status: Conent | | | | | | |
| Customer Information Account History Pay | ment Options | | | | | |
| * - Required | | | | Product Catalog | Favorite Items | |
| Customer Name* | | | | Q search | Item | _ |
| Parker Landscaping | | | | | Earthen Bounty Mulch - Red | |
| Pricing Ter* | | Cor | sumerChoice % | Rem Earthen Bounty Mulch - Red | Earthen Bounty Mulch - Brown | |
| Premium: +20% | * | 2% | - | Earthen Bounty Mulch - Brown | Earthen Bounty Mulch - Tan | |
| Address Line 1* | | | | Earthen Bounty Mulch - Tan | Earthen Bounty Enriched Mulch | |
| 1250 E Higgins Rd | | | | Earthen Bounty Enriched Mulch | Weeds R Gone - Case (12) | |
| | | | | Weeds R Gone - Cose (12) | Nature's Gift - Tulips | |
| Address Une 2 | | | | Nature's Gift - Tulips | Nature's Gift - Dafadils | |
| | | | 8 | Nature's Gift - Dafodils | Nature's Gift - Roses | |
| City* | State* | | Zip* | Nature's Gift - Roses | Nature's Gift - Variety pack | |
| Schaumburg | Illinois | - | 60173 | Nature's Gift - Variety pack | Fertilizer Pellets | |
| Phone 1 | Phone 2 | | | Fertilizer Pellets | 18" Hedging Bush | |
| 847-995-0100 | | | | 18" Hedging Bush | 24" Hedging Bush | |
| Main Contact Name* | Main Contact Phone | | | 24" Hedging Bush | Landscaping Stones - Small | |
| Bob Schranz | | | | Landscaping Stones - Small | Landscaping Stones - Medium | |
| L | | | | Landscaping Stones - Medium | | |
| Main Contact Email | | | | Earthen Bounty Mulch - Red | | |
| bschranz@parkerlandscaping.com | | | | Earthen Bounty Mulch - Brown | | |
| Billing Contact Name | Billing Contact Pho | ne | | Earthen Bounty Mulch - Tan | | |
| Janet Tolbeck | 847-554-6654 | | | Earthen Bounty Enriched Mulch | | |
| Billing Contact Email | | | | Weeds R Gone - Case (12) | | |
| [tolbeck@parkerlandscaping.com | | | | Nature's Gift - Tulips | | |
| Notes | | | | Nature's Gift - Datadils | | |
| | | | | | | |

CUSTOMER ACCOUNT - DETAILS

A page so the Admin user can view and edit the profile details for a specific customer. This screen displays when a customer's name is clicked on in the Customers List screen. Multiple tabs appear at the top of the page to access the Customer Information, Account History, and Payment Options sections.

The initial tab selected upon entry is the Customer Information tab. This displays the account and contact information for the customer. It may be edited by all users. A markup Pricing Tier is also applied at this screen which will apply to all invoices created for this customer.

On the right side of the screen is a full Product Catalog list and a Favorite Items list. The Product Catalog list can be filtered by typing in the search field. Any number of products in the Product Catalog list can be selected, then moved into the customer's Favorite Items list using the right arrow button. Items may be removed from the Favorite Items list by selecting them and clicking the left arrow button. The products in this Favorite Items list will appear when creating a new invoice.

If the user tries to leave the page while it has unsaved changes, a confirmation popup will display asking if the user wants to 'Save' or 'Discard' the changes.



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| *- Required User Role* Admin Manager Reset Dassword Uremame* pbrown Fait Name* Parker Email* pbrown@parkerlandscaping.com Phone 1 S55-555-1234 | | |
|---|-----------------------|--|
| Parker Brown *- Reguired User Role* Admin Monoger Reset password Usernome* pbrown Fist Name* Ratker Brown Email* pbrown@parkerlandscaping.com Phone 1 S55-555-1234 | | |
| *- Required User Role* Admin Manager Reset Dassword Uremame* pbrown Fait Name* Parker Email* pbrown@parkerlandscaping.com Phone 1 S55-555-1234 | << Bock to Users | |
| *- Required User Role* Admin Manager Reset Dassword Uremame* pbrown Fait Name* Parker Email* pbrown@parkerlandscaping.com Phone 1 S55-555-1234 | Durden Duran | |
| Reset password Usenome* pbrown Fist Name* Ratker Brown Email* pbrown@parkerlandscaping.com Phone 1 S55-555-1234 | | |
| Reset password Usenome* pbrown Fist Name* Ratker Brown Email* pbrown@parkerlandscaping.com Phone 1 S55-555-1234 | | |
| Usemame" pbrown Frist Name" Parker Email* pbrown@parkerlandscaping.com Phone 1 S55-555-1234 | | |
| pbrown Fist Name" Parker Brown Email* | Keset password | |
| Fint Name* Lost Name* Parker Brown Email* pbrown@parkerlandscaping.com Phone 1 \$55-555-1234 | Username* | |
| Parker Brown Email* | pbrown | |
| Email* pbrown@parterlandscaping.com Phone 1 555-555-1234 | Fini Name" Last Name" | |
| pbrown@parkerlandscaping.com Phone 1 \$55-555-1234 | Parker Brown | |
| pbrown@parkerlandscaping.com Phone 1 \$55-555-1234 | Email* | |
| 555-555-1234 | | |
| 555-555-1234 | Dhana 1 | |
| Notes | | |
| | Notes | |
| | | |
| | | |
| | | |
| | | |
| | | |

USER - DETAILS

A page so the Admin user can view and edit the profile details for a specific user. This screen displays when a user's first or last name is clicked on in the Users List screen. This page will share its structure with the Create New User page.

A User may not edit their own User Role - it should display as text only. An Admin user may edit other user details and roles. The Limited Admin may only edit their own user details. To the Limited Admin, all other user details pages should not be editable and display as text only.

Clicking Reset password link sends an email to the user allowing them to reset their password.

Admin - This user role will have access to all the functions of the system.

Limited Admin - This user will have access to the functions of the system, but will not be able to add / edit Payment Methods, or add/edit/ delete other users.

If the user tries to leave the page while it has unsaved changes, a confirmation popup will display asking if the user wants to 'Save' or 'Discard' the changes.



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SOFTWARE METHODOLOGY

Software projects can be challenging particularly because the exact requirements and needs of a system can rarely be fully defined before development begins. While it's hopeful to believe that all requirements of the system can be known upfront this almost never happens in reality. Instead, the best pieces of software begin with an understanding of the challenges that need to be solved and the experience to know that the best solutions can be discovered based on the resources available within a company. With this mentality, the development team can begin on the highest priority items while the rest of the team continues to explore the best way to solve the "next" highest priority item. If this process continues over many iterations, the resulting software yields the most efficient system that solves challenges that weren't known or understood at the beginning of the project.

This does not mean that a system cannot be planned for in advance, it just means that you should encourage the designers and development team to continue to scope out the individual pieces of the system even after development has started. Then, in the next iteration, the requirements will be mapped out based on the most recent view of the needs of the system, instead of relying on outdated requirements, built months in advance. In this document, we map out the high-level needs of the system. We will refine the smaller details of these high-level requirements, and if we decide that our original path was not exactly as expected, we will celebrate this as we've found a better way of solving our challenges and delivering a better service to Parker Landscaping Supply.

In doing so, it's important that we do continue to stay within a plan so the Parker Landscaping Supply team can prepare for when the system will be ready for use. To do this, we will put deadlines and budgets around each piece of functionality and keep those in mind as development progresses. This deadline and budget (and the items mentioned above in "Goals of Solutions") will drive our implementation decisions to ensure we build the best system within budget.

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RESOURCES ESTIMATE AND TIMELINE

Based on the requirements outlined in this document, we recommend building the web application with an API architecture. This architecture allows for the application to be built in a way that allows it to be easily scaled and allows room for future development on other platforms, such as an iOS or Android mobile application. While this is not an immediate need, this architecture will allow the best ability for Parker Landscaping Supply to continue to add on to this application in the future. Based on our estimates, we believe the following effort will be needed for this phase:

Front End Development: xxxx - xxxx hours Back End Development: xxxx - xxxx hours Testing: xxxx hours Project Management and Meetings: xxx hours TOTAL: xxxx Hours - xxxx Hours

Assuming a team consisting of a Project Manager, Front-End Developer, and Back-End Developer this project can likely be finished in a xx - xx month time period.

Ongoing, the solution will require a reliable server that is backed up regularly. Additionally, having a developer for ongoing support and routine maintenance, such as security patches and bug fixes is suggested.

In order to reduce costs and effort, it's highly recommended to build this project inside a library with some of this pre-existing functionality in order to limit upfront cost. For instance, Dorian's Prism Framework already includes 80% of the backend work, bringing down the overall cost and time to market.





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PARKING LOT

The following items were mentioned during discussions but were suggested to be implemented later and not in the first iteration of this project:

- Tie the software into the existing accounting system
- Develop a section to track and manage Material purchasing
- Create a to do list for outstanding items which can be assigned to individual users, and display on that user's Dashboard.
- Create a mobile app connected to the system which allows invoices to be generated in the field and submitted directly into the software.

FINAL THOUGHTS

Parker -

It was great getting to know your business and learning about the system you'd like to build for your workflow needs. We can definitely help to streamline your process and start saving you time and money. I appreciate the time and effort you have put into working together to shape your vision for this software. We're very excited to get started making it a reality. I would personally lead the project and Jason Ziolo will direct the development team. We're all looking forward to the next steps, and continuing to build a partnership that will invest in your future growth and success.

Thank you from all of us at Dorian Solutions!

Jace Steenbarger

myteam@doriansolutions.com

